

TERMS AND CONDITIONS

(FOR RETURNING TO IN-PERSON SERVICES)

This document contains important information about your decision to resume in-person services in light of the COVID-19 public health crisis. Please read this carefully, and let us know if you have any questions.

Decision to Meet Face-to-Face

As a client of JFS, I am choosing to meet in person for some or all future sessions. I am aware that if there is a resurgence of the pandemic or if other health concerns arise, I may again be required to meet virtually. I agree that if I have concerns about meeting virtually, I will bring this to my therapist's attention, and work with them to address my issues. I understand that my therapist also has the right and responsibility to return to virtual counseling as a safety precaution if they deem it necessary. I understand that if I decide to continue virtual counseling or return to that method of therapy at any point, my therapist will respect my decision as long as it is feasible and clinically appropriate. **I also understand that reimbursement for telehealth services is determined by the insurance companies, and that it is my responsibility to confirm coverage with my insurance carrier.**

Risks of Opting for In-Person Services

I understand that by returning to the JFS office, I am assuming the risk of exposure to the Coronavirus (or other public health risk). I understand this risk may increase if I travel by public transportation, cab, or ridesharing service.

Responsibility to Minimize Exposure

To obtain services in person, I agree to take precautions to help keep myself and others safe, and less likely to exposure, sickness, and possible death. I understand that if I do not adhere to these safeguards, it may result in returning to a virtual arrangement:

- I will only keep my in-person appointment if I am symptom free and will answer the health questionnaire truthfully before each appointment.
- I will call the office from my car to announce my arrival, and I will wait in my car until my therapist escorts me in.
- I understand that family members not involved in counseling won't be able to wait in the lobby, as it is closed.
- I will have my temperature taken before entering the office for each appointment. If it is elevated (100 Fahrenheit or more), or if I have other symptoms of the Coronavirus, I agree to cancel the appointment, or proceed by Zoom video call.
- I will wash my hands or use alcohol-based hand sanitizer when I enter the building.
- I will adhere to the safe distancing precautions that are set up in the office.
- I will wear a mask until I reach my therapist's office, after which my therapist and I will mutually agree to remove, or keep our masks in place.
- I will keep a distance of 6 feet, and understand that there will be no physical contact (i.e., no shaking hands). I understand that if I am bringing my child for counseling, I will ensure that he/she follows these protocols as well.
- I will take steps between appointments to minimize my exposure to COVID.
- If I have a job that exposes me to other people who are infected, I will immediately make JFS staff aware.
- If a resident of my home tests positive for the infection, I will immediately make JFS staff aware, and agree to resume treatment via virtual counseling.

Commitment to Minimize Exposure

I understand that JFS has taken steps to reduce the risk of spreading the coronavirus within their office and I have been notified of these efforts. I understand that any further questions I have should be directed to JFS staff.

In Case of Illness

I understand that JFS is committed to keeping all clients, staff, and family members safe from the spread of the virus. If I present to the office with symptoms or possible exposure to an infected person, I will be required to leave the office immediately. I also understand that if I have been exposed to a member of the JFS Staff who later tests positive for the virus, I will be notified as soon as possible. I understand that if I have entered the JFS office and then tested positive for the Coronavirus, JFS may be required to notify local health authorities that their office has been exposed. I understand that only minimal information necessary for their data collection will be given.

Informed Consent

I understand that these terms and conditions are meant to supplement any informed consent guidelines I received from JFS as a new client, and are directly related to the Covid-19 crisis. I understand that if local, state or federal guidelines change, JFS will notify me of any changes to the protocols outlined herein.

We will ask that you consent to this document when filling-out your health questionnaire.